



Tonbridge & Malling Christmas and New Year Emergency contacts 2017-18



Emergency Helplines

- * **Emergency services: 999**
- * **Non-urgent police enquiries: 101**
- * **National Domestic Violence Helpline: Freephone 0808 2000 247**
- * **Samaritans: Call free on 116 123.** "For anyone in distress or despair, Samaritans will always be there - all day - every day - even on Christmas Day."
Or **Email: jo@samaritans.org** or **text** us on **07725 90 90 90**

Homelessness

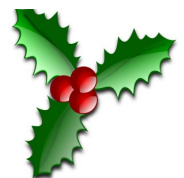
- * **Porchlight: 24-hour Helpline 0800 567 76 99**
- * **House of Mercy: 01474 329 514** (Edwin Street, Gravesend)
- * **Crisis at Christmas: 0300 636 1967**

Tonbridge & Malling Borough Council

- * **Kings Hill and Tonbridge Castle Offices and Gateway:** Usual opening hours except closed Mon 25th, Tues 26th, Wed 27th Dec and Mon 1st Jan.

Out of Hours / Emergency Numbers

- * **Tonbridge & Malling Borough Council Out of Hours Number: 01732 844 522**
Call this number for dangerous structures, dangerous trees, flooding and other major emergencies, noise, licencing issues, fumes and emergency environmental health complaints.
- * **National Power Cut Emergency Line: 105**
- * **Electricity: 0800 40 40 90**
- * **Gas: 0800 111 999**
- * **Water:** The following water companies serve Tonbridge & Malling; * South East Water 0333 000 0365 * Southern (waste water) 0330 303 0368



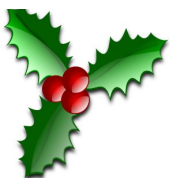


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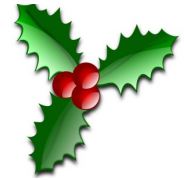
Advice Together Partners

- * **Citizens Advice Tonbridge & Malling:** Closed Fri 22nd Dec, reopens Tues 2nd Jan.
- * **Age Concern Malling:** Office open as usual except closed on Bank Holidays (Mon 25th Dec, Tues 26th Dec and Mon 1st Jan).
- * **Age UK Sevenoaks & Tonbridge:** Office closed from 2.30pm on Fri 22nd Dec, reopens Tues 2nd Jan. Daycentre at Hollybush Court will be open on Christmas Day but will then close and reopen Tues 2nd Jan.
- * **Carers First:** The Carers Hub (0300 303 1555) will be closed from 4.30pm on Fri 22nd Dec until Tues 26th Dec and also Mon 1st Jan. It will be manned by a skeleton staff from Wed 27th Dec - Fri 29th Dec. Services will fully reopen Tues 2nd Jan.
Carers requiring emergency support should contact Adult Social Care: KCC Central Referral Out of Hours: 0300 041 91 91.
- * **Compaid (Dial a Ride):** Operating as usual except closed on Bank Holidays (Mon 25th Dec, Tues 26th Dec and Mon 1st Jan).
- * **CROP:** Office closed from 2pm Fri 22nd Dec and reopens Tues 2nd Jan.
- * **Crosslight Advice (Formerly West Kent Debt Advice):** Telephone service operating as usual except closed on Bank Holidays (Mon 25th Dec, Tues 26th Dec and Mon 1st Jan). No debt appointments will be available from Fri 22nd Dec to Mon 8th Jan.
- * **DAVVS (Domestic Abuse Volunteer Support Service):** Helpline (01982 570 538) operating as usual except closed on Bank Holidays (Mon 25th Dec, Tues 26th Dec and Mon 1st Jan).
- * **Sevenoaks Counselling:** Closed Fri 22nd Dec, reopens Wed 3rd Jan.
- * **Tunbridge Wells & District Citizens Advice:** Closed Thurs 21st Dec, reopens Tues 2nd Jan.
- * **Tunbridge Wells Samaritans:** Open as usual everyday, including Xmas Day.
- * **West Kent Mediation:** Emails and telephone messages will be monitored throughout the Christmas/New Year period.
- * **West Kent Mind:** Office open as usual except closed on Bank Holidays (Mon 25th Dec, Tues 26th Dec and Mon 1st Jan).





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Pharmacy Opening Times

Pharmacy	Address	Telephone	Mon 25 th Dec	Tue 26 th Dec	Mon 1 st Jan
Avicenna Pharmacy	11 Martin Hardie Way, Tonbridge, TN10 4AE	01732 355956	Closed	Closed	Closed
Boots the Chemists	9 High Street, Tonbridge, TN9 1SG	01732 353586	10:30-14:30	10:00-16:00	10:00-16:00
Clarke & Coleman	140 High Street, Tonbridge, TN9 1BB	01732 353743	Closed	Closed	Closed
Curries Pharmacy	4 York Parade, Trenchwood, Tonbridge, TN10 3NP	01732 355550	Closed	Closed	Closed
East Street Pharmacy	Warders Medical Centre, East Street, Tonbridge, TN9 1LA	01732 770055	Closed	Closed	Closed
Field Pharmacy	11 Old Road, East Peckham, Tonbridge, TN12 5AS	01622 871409	Closed	Closed	Closed
Hadlow Pharmacy	The Square, Hadlow, Tonbridge, TN11 0DA	01732 850259	Closed	Closed	Closed
Heath Pharmacy	Maidstone Road, Horsmonden Tonbridge, TN12 8JJ	01892 722217	Closed	Closed	Closed



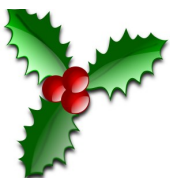


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Pharmacy	Address	Telephone	Mon 25 th Dec	Tue 26th Dec	Mon 1st Jan
Hobbs Pharmacy	25 Quarry Hill Road, Tonbridge, TN9 2RN	01732 353950	Closed	Closed	Closed
Marden Pharmacy	2 High Street Marden, Tonbridge, TN12 9DP	01622 831495	Closed	Closed	Closed
Boots the Chemists	85-87 High Street, West Malling, ME19 6NA	01732 843389	Closed	Closed	Closed
Kings Hill Pharmacy	6 Liberty Square Kings Hill, West Malling, ME19 4AU	01732 845612	Closed	Closed	Closed
Oaks Pharmacy	Admiral Moore Drive, British Legion Village, Aylesford, ME20 7SE	01622 882386	10:30-14:30	Closed	Closed
Lloyds Pharmacy (Inside Sainsbury's)	Quarry Wood Industrial Estate, Mills Road, Larkfield, ME20 7NA	01622 701820	Closed	08:00-17:00	10:00-18:00





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Pharmacy	Address	Telephone	Mon 25 th Dec	Tue 26th Dec	Mon 1st Jan
Catts Pharmacy	Snodland Medical Practice, Catts Alley, Snodland, ME6 5SN	01634 245844; 01634 242077	Closed	Closed	Closed
Paydens Pharmacy	24-26 High Street, Snodland, ME6 5DE	01634 240539	Closed	Closed	Closed
Thompsons Chemist	1a Riding Lane, Hildenborough, TN11 9HX	01732 833433	Closed	Closed	Closed

For further information from the NHS call 111 or on the internet at: www.nhs.uk

Other pharmacies may be open voluntarily on Bank Holidays over the Christmas and New Year period. Information from NHS England—correct at time of publishing.

Please check with pharmacy before travelling.

Wishing you a Merry Christmas and Happy New Year

